



SERVICE NOTE No. 001-2007

15-03-2007

TOPIC: RECALL CAMPAIGN

**SUBJECT: Fork bottom yoke (plate with steering shaft) California1100 EV
and California 1100 Stone**

Dear Dealer,

in some models of the above-indicated vehicles we had some cases of bottom yoke failure (part no. **03494000** for California 1100 EV and part no. **03494045** for California 1100 Stone).

After due analysis we pinpointed a batch of vehicles that could show the above failure.

The vehicles that might be affected by this problem are included in the following frame no. range:

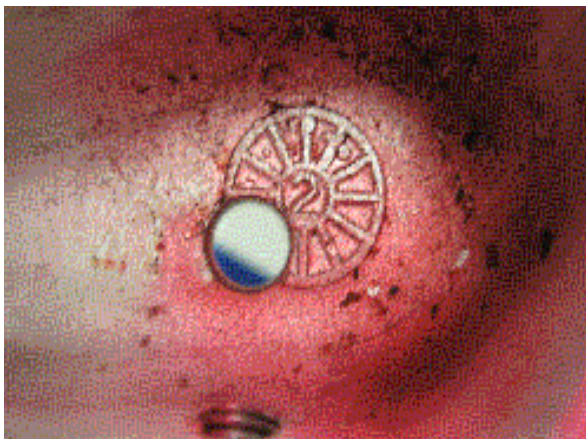
ZGUKDD00#3M111629 - ZGUKDD02#3M111251

ZGUKDC11#2M111344 - ZGUKDC4K#3M111512

ZGUKDB2K#3M200010 - ZGUKDB2K#3M200035

We will warn the customers and tell them that they should come to you for a simple check aiming at finding out whether the bottom yoke needs replacement.

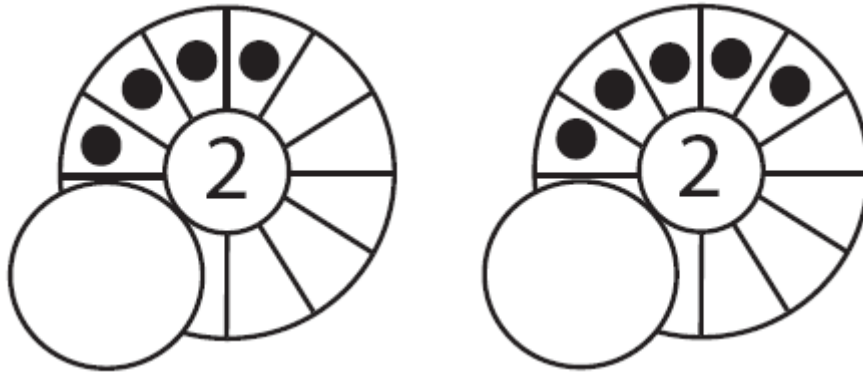
The inspection you will be performing consists in checking the production date punch, located in fork yoke bottom end (see attached picture).



NOTE: the hole on the production date punch, as shown, still allows you to read the production date



Plates needing replacement are only the ones with number 2 at the centre and having four or five dot marks on the “sections” :



All the required torque settings are indicated in the workshop manual and shall be strictly complied with.

In particular we deem it worthy to remind you of the tightening torque required for the steering bushing: 170 - 180 Nm

You will be granted 3.2 hours labour time.

If the plate is not marked as above indicated, replacement is NOT necessary and in this instance you are obliged to notify us by sending an e-mail specifying the frame number to: **warranty@motoguzzi.it**.

Moreover, considering that not all frame numbers sold to customers are present and activated in A2D, the dealer **must compulsorily** recall them for performing the required intervention.

CAUTION: being these “safety parts”, each service performed under this campaign MUST be recorded in the A2D system for LEGAL reasons and to avoid future recalls addressed to those Owners who did not bring in their vehicles for the necessary repair.

Best regards.

Moto Guzzi Spa
Technical Service